

HOW TO READ YOUR TWIN FORKS WATER BILL

Use this info and your Water Account Number to set up Billpay with Your Bank.

FCIA, INC. TWIN FORKS
PO BOX 248
LEAKEY TX 78873

NOTE: 2021 SEWER CHARGES

\$46.88 FLAT RATE

IN ADDITION TO WATER CHARGES

IF YOUR PAYMENT ARRIVES AFTER THE 15TH, \$15 IS AUTO-APPLIED TO YOUR CHARGES AND THIS IS THE AMOUNT TO PAY **IF PAID LATE**. UNPAID LATE CHARGES CARRY OVER TO THE NEXT MONTH.

Questions ? Email us at
twinforksleakey@gmail.com

Water
 Sales Tax
 Credit
 Lot ___

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	Your Actual Meter Readings		Gallons Used	Minimum use is Currently \$29.12 inc. Tax up to 3000 Gallons; Charges added above minimum usage

Credits always show up in (Parenthesis)

Water Account Number is the same as Your Lot Number

CUSTOMER ROUTE	ACCOUNT	DUE DATE	PAST DUE AFTER THIS DATE
TOTAL DUE UPON RECEIPT			
Credits always show up in (Parenthesis)			
MAIL THIS STUB WITH YOUR PAYMENT			

The amount that needs to arrive before the 15th

WATER PAYMENT POLICY:
 If Unpaid, water service will be **TERMINATED** after the 20th of the second month of the billing due date, i.e., approximately 50 days after the billing date.

Service from Date to Date

Account #

Date

METER READ MONTH	METER READ DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
				\$15.00	

Meters will always be read between the 23rd - 26th

Auto-applied by our Software
 If payment was not received previous month, it will show up here.

Amount to be received by us **before the 15th**. **DID YOU KNOW** you can add your water bill into Your Bank's Billpay and avoid writing and mailing checks? When setting this up, be sure to use your Water Account Number (Lot), and have the pay-out date between the 1st - 10th in order for Your Bank to send the check to arrive **before the 15th**. **EVEN BETTER:** Set up an Auto-Pay with Your Bank to cover what you normally pay, or any amount above that. Any amount overpaid is stored in your account as a credit and the balance will automatically adjust each month.

Reconnection fees will apply for resuming service. Reconnect Fee is currently \$800 for any type of water shut-off.

YOUR BANK SENDS A CHECK THAT LOOKS LIKE THESE.

ALLOW POSTAGE TIME.



● ABOUT YOUR ONLINE BANK PAYMENT:

- Your bank does not know your water bill is due to arrive before the 15th, unless you designate that on your online payment options.
- Your bank processes a check that looks like these and mails it to the above address. If you go online near or on the 15th and use your on-line banking, that payment will be sent USPS mail and will arrive late.
- If you do not place your own personal handwritten check in the USPS mail on or before the 10th, it will most likely arrive late, sometimes as much as a week late. Mail service in rural areas is slow, so allow time.
- Thank you for mailing your payment on time.