

## TWIN FORKS WATER SUPPLY CORPORATION

### TWIN FORKS WATER SUPPLY POLICY

**The Twin Forks Water Supply Corporation, (herein called the Corporation), is a wholly owned subsidiary of the Frio Communities Improvement Association, (herein called the Association), and as such the Association is the governing body of the Corporation. The Association is the Home Owners Association of Twin Forks Estates established as a nonprofit organization by the developers to enforce the By-Laws, Restrictions, and Covenants of the community. The Corporation may or may not have a separate operating board of directors, under normal circumstances the Association Board of Directors and the Corporation Board are the same. The Corporation has established policies as necessary and required; to offer, establish and maintain water service to each lot owner, (herein after called the Customer). The Customer must meet the financial obligations to the Corporation as defined by the Corporation and agree to the conditions set forth in the Twin Forks Water Supply Service Agreement, (herein after called TFWSSA). The Corporation is also responsible for collecting monthly fees for sewer service for the Nueces River Authority, (herein called the Authority), and passing such fees to the Authority. The Association will bill customers and collect for both the water and sewer service.**

#### WATER SERVICE;

1. The Corporation will provide water service to a Customer upon their request and their payment of the current published water hookup and installation fee.
2. Installation fees are determined by the Corporation's Board of Directors based on prevailing meter and contractor labor costs. The prevailing cost is published data and is non-negotiable.
3. A Customer must be current with all Association dues and fees to obtain water service.
4. The Corporation operates under the rules and regulations of the Texas Commission of Environmental Quality Commission (TCEQ). Those rules and regulations control many aspects of water quality and are available online within the TCEQ website. Water supply filtration, treatment, capacity, flow rates and pressures are a few of the regulations constantly monitored to insure compliance.
5. The Corporation will provide a meter at a location selected by the Corporation.
6. The Customer is responsible for all necessary installation and equipment on the Customer side of the meter. Any equipment installed must meet regulations defined by TCEQ and mentioned in the Water Service Agreement.
7. The Association By-Laws, Restrictions and Covenants grant the Corporation easement(s) and Right of Way for utilities and roads. As such, the Corporation retains those rights to install, service, or maintain water supply lines and meters.
8. Maintenance of supply lines from point of meter delivery connection to customer is the responsibility of the customer/owner. Therefore, all water delivered thru the meter is chargeable to the customer.
9. The Corporation is required by the TCEQ to establish Drought Contingency Plans during times of drought. Those plans are submitted to TCEQ and under some conditions are necessary. Under severe drought conditions, water service may be restricted. When those conditions arise the Corporation will notify Customers and identify the types of water usage permitted or not permitted, such as lawn watering, etc., depending on water supply. Water usage may be monitored by meter and/or visual observation. Violators will be warned and failure to comply,

within the time frame specified, will result in water service termination. Standard reconnect charges will apply to resume service.

10. The reconnect charge is published data as determined by the Corporation and may or may not be the same as the current new installation fee.
11. Termination of service may occur by customer request, failure to make payment within the specified time frame, or violation of rules of this Policy and/or the TFWSSA.

**WASTE WATER SERVICE:**

1. Collection of the waste water and transfer of the wastewater is the responsibility of the Nueces River Authority, (herein after called the Authority).
2. The Corporation is responsible for collection of waste water fees and transfer of same to the Authority.
3. The Corporation and the Authority will cooperate in placement of collection facilities and maintenance of same to established easements and right of ways. The Customer must adhere to the TFWSSA terms.

**THIS POLICY MAY BE AMENDED, ALTERED OR MODIFIED AS THE ASSOCIATION DEEMS NECESSARY TO MEET THE CURRENT REQUIREMENTS OF THE ASSOCIATION, CORPORATION OR THE AUTHORITY. SUCH POLICY CHANGES MAY BE REQUESTED BY INTERESTED PARTIES BUT, INACTED ONLY BY THE ASSOCIATION. IT IS THE RESPONSIBILITY OF THE CORPORATION AND THE ASSOCIATION TO ENFORCE THE POLICIES AND TERMS OF THE CORPORATION.**

**Approved: Association Board of Directors 29 JANUARY 2016**

**Revised 1/25/16**